

Research Management - Problem Submission

Problem Title:

Motor Fuel Refunds

Problem Statement:

It is my belief that the department is giving out too much money in Motor Fuel Refunds and a database needs to be designed to better monitor the refunds that occur. The laws regulating Motor Fuel Refunds are old and are not caught up to today's technology which allows a lot of refunds to be allowed that I don't think should be.

Research Proposed:

I propose that research be done to see if there is a better way to handle the amount of money that is allowed to be refunded and a database that can be used to keep track of invoices that have been paid.

IT Component:

Development of a database that will track Invoice#, Invoice dates, quantity of gallons purchased, Applicants name, and if the invoices have been refunded.

Urgency:

I believe this is over due and needs to be done. With my experience in Motor Fuel Refunds, I believe that we are refunding money that should not be refunded. I had some occurrences where invoices could have been paid twice, and I believe in the past it probably happened also.

Implementation Plan:

Research current laws & possibilities to bring laws current with Technology Design
Database Training for database